



Empowering Digital Transformation

EMPOWERING
DIGITAL
Transformation

IT Corporation | Microsoft Partner

Microsoft Office 365
Microsoft Azure
Microsoft 365
VO - IP
Technological leasing
Software development
Software licensing
Networks and structured cabling
Implementation of servers and infrastructure



PRESENTATION LETTER

Alfaro & Hernández IT Corporation ITCO, S.A., was founded by our CEO Leonardo Alfaro Hernández in 2012.

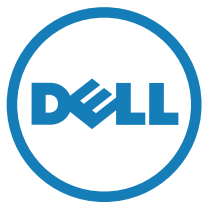
Our company has 37 employees, our team has the necessary training, a professional and formalized development that allows us to have a greater scope and strategy to survive in an increasingly competitive global environment.

Mission: To become a partner of our clients based on our capacity and unconditional commitment to improve, grow and evolve the IT platforms and global capabilities of the companies that choose our services.

Vision: To be one of the technology companies with the greatest impact on the national and international market, promoting digital transformation with solid and stable IT platforms.

ITCO is a company dedicated to providing advice and support in the areas of IT networks and infrastructure, in addition We offer the service of computer equipment sales, hand in hand with the latest technologies providing effective and reliable solutions.

BUSINESS PARTNERS



lenovo



GRANDSTREAM
CONNECTING THE WORLD

BUFFALO
BACKUP

HIKVISION

citrix
SILVER PARTNER

kaspersky

veeam

MikroTik

UBIQUITI
NETWORKS



Authorized
Reseller
See Discounts



Adobe

LINKSYS

ENISCOPE

pf sense

intuit quickbooks

GENERALSCAN

elastix
FREEDOM TO COMMUNICATE



OUR COMPANY

We want to be your technological ally

In this way we wish to present ourselves formally to your firm, to offer a real and effective service in the area of business technical advice, we provide a differentiated service, being sure that our model is an economic and functional option.

We hope to have the pleasure of belonging to your select group of suppliers and achieve with our services, more productive and satisfied users, with a full and responsible cooperation to your area of technology.



OUR RANGE OF SERVICES

We offer an extended experience



Implementation of servers



Microsoft Partner Services



24x7 support



Networks and structured cabling



Web applications development



WEB design and development



Advice and sale of equipment



Leasing



IP Phone



IP security cameras

IMPLEMENTATION OF SERVERS

The indicated option for your business

ITCO is a company that is responsible for the implementation of its equipment and servers according to your needs, we offer you a high range of servers and we assure you a fast installation safely and with long-term guarantee of operation in your company



Domain Servers



WEB Filtering



PBX Servers



Database servers



File Servers



Servers Terminal Servers



Firewall Servers



MICROSOFT PARTNER SERVICES

Experience in Microsoft platforms

Dynamics 365

Enhance your commercial strength with the best information and applications. Have reliable sales funnels and use Sales Intelligence to analyze where to focus to achieve your goals.

Office 365

Office 365 is the productivity, communication and business collaboration platform hosted in the cloud that brings together the main office tools of higher value and in its latest version.



Azure

Microsoft Azure is a growing collection of integrated services in the cloud (analysis, process, databases, mobile, networks, storage and Web) to
Move faster, go further and save money.
This is what you can do with Azure

Microsoft

Sale of Microsoft licenses and advice on purchasing licenses for companies, open value, open business. Licensing by volume of software allows executing the software on multiple computers within a single company, easily and accessible.

TECHNICAL SUPPORT

Certified experts

We know the importance of being able to provide a preventive or corrective maintenance service, fast and timely, since many of our clients require their equipment ready and working as soon as possible.

Level 1

TECHNICAL SUPPORT

- Programmed preventive support.
- Telephone assistance.
- On-site technical resource.
- Reports generation.

Level 2

TECHNICAL SUPPORT

- Assistance 7 x 24 x 365.
- Corrective support.
- Programmed preventive support.
- Telephone assistance.
- On-site technical resource.
- Monthly follow-up meetings
- Reports generation.

Level 3

TECHNICAL SUPPORT

- Corrective support.
- Telephone assistance.
- On-site technical resource.
- Technical support in design and implementation of pilot plans.
- Tuning and monitoring of platform.
- Monthly meetings of tracing.
- Reports generation.
- Programmed preventive support.

Level 4

TECHNICAL SUPPORT

- Corrective support.
- Programmed preventive support.
- Telephone support.
- On-site technical resource.
- Technical support in design and implementation of pilot plans.
- Tuning and monitoring of platform.
- Monthly meetings of follow up.
- Reports generation

NETWORKS AND STRUCTURED CABLING

Certified experts

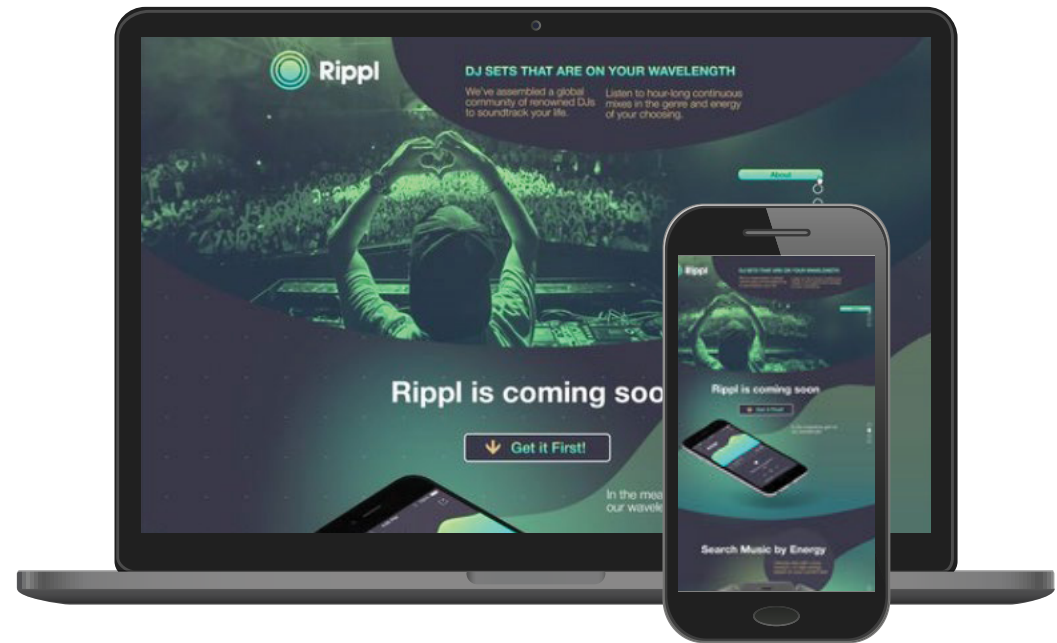
At ITCO we offer specialized services in network installation, network maintenance, structured cabling, implementation of Asterisk software, Elastix, Grandstream for IP telephony, closed circuit cameras and remote monitoring CCTV, installation and maintenance of servers, sites and data centers, plus we work with manufacturers such as Cisco, HP, Dell, Meraki, Rukus, and we have certified engineers to provide a Quality service.



APPLICATIONS DEVELOPMENT

We make your ideas come true

ITCO is a company with a highly trained team for the development of customized applications whether it has a project in development or improvement of it



HOSTING

We offer the service of web hosting to store your website

Correos Web
FTP accounts
Servers
Linux and Windows

WEB SITE

We develop tailored solutions adaptable to different systems, databases and programming methods

Implementations
E-commerce
Electronic bill

DOMAINS

At ITCO we advise you to purchase a domain that suits the type of business your company offers.

.com
.net
.info
.org

DIGITAL MARKETING

Virtual communication



DIGITAL MARKETING

- Comprehensive brand construction
- Creation of leads
- Directed communication campaigns
- Positioning of websites in search engines

COMMUNITY MANAGEMENT

- Management of Facebook campaigns
- Website management on Facebook
- Campaigns on YouTube

SEO AND SEM

- Keyword analysis
- Development of campaigns through Keyword
- Website integration in Analytics
- Advertising directed to specific markets

EQUIPMENT SALE

More than a sale, advice

We have a lot of experience in the development of projects and infrastructure where we work with different suppliers of technological equipment, we offer different brands that suit your needs and budget.


- Laptop and desktop
- Printers and Fax
- Servers and Networks
- IP telephone exchanges
- IP monitoring cameras
- Microsoft licensee
- Electronic bill
- Quickbooks

LEASING

A suitable option to your needs

We put at your disposal the area of rental of computer equipment for the business sector. Our main objective is to satisfy the expectations of our customers guaranteeing direct support from transport, installation, technical support and commissioning of the equipment required by you.

BENEFITS

- Fast and fast approval
 - Transportation to your business
 - Leasing at a fixed monthly rate
 - You do not have to buy the equipment
 - Compliance, seriousness and permanent support
 - Face-to-face technical support and preventive maintenance
 - Only with a service order or quote approval
 - Technology equipment adapted to the need of the moment
 - They do not incur equipment update costs and their companies
 - They are always at the forefront of their technological platform
- 

VO-IP

More efficient communication

If you have an Internet connection in your home or office you can use the fixed telephone service through of the Internet thanks to IP telephony

- Creation of conference rooms (Meet-Me)
- Increase collaboration and productivity.
- Single and unified communications (voice, video, data)
- Cost savings in maintenance and administration
- Allows total collaboration among all staff



IP CAM

Security and tranquility for your business

Safety is a fundamental part of the company, to keep track of activities and provide security to your collaborators and clients.

WE OFFER

Installation of monitoring equipment
Maintenance and spare parts
Sale of basic and advanced equipment

BENEFITS

Monitoring from different devices
Closed circuit 24/7
Monthly backups



COMMERCIAL REFERENCES

Our passion supports us

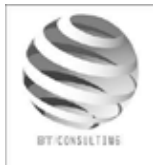
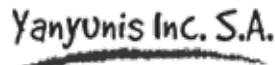
Fundación UCR
Fundación de la Universidad de Costa Rica



MUSEO NACIONAL DE COSTA RICA



COMMERCIAL REFERENCES
Nuestra pasión nos respalda



COMMERCIAL REFERENCES
Our passion supports us

ELCATEX

CACISA

BIT TECHNOLOGY SOLUTIONS

Resinplast



Banesco

Capital bank

Copa Airlines



ZURCHER ODIO & RAVEN
abogados

Appetito24



A.S. CONSTRUCCIONES LTDA.

CONSORCIO HM Honles Manzano



HOSPITAL FARO DEL MAYAB

salud
Ministerio de Salud Panamá

stla
secure title latin america
— SINCE 1997 —



VICO VET
CLINICA VETERINARIA

universidad cenfotec...
tecnologias digitales

SIQ
SISTEMAS IQ

ULACIT
UNIVERSIDAD LATINOAMERICANA DE CIENCIA Y TECNOLOGIA COSTA RICA

TransUnion.

TEATRO NACIONAL COSTA RICA

HOTEL TAMARINDO DIRIA
Beach Resort
Costa Rica

TALLER DE COPOS
HACEMOS GRANILAYOS

Strauss WATER

n!cr
NIC Costa Rica

Soda Tapia

SCG
Softwars & Consulting Group

COSSI
LIFE SHOULD BE DELICIOUS*

PropertyPRO

OMN1

MASARO
ABOGADOS

CATARATAS NAMU
"toda vida es un momento"

MRDos
Comprometidos con la Calidad

ORION
ELECTRÓNICA

Nutrigreen
fertilizante foliar

GS
GuruSoft
Soluciones Tecnológicas

Srafa SA
PASTE JOSE PAPEL
DESDE 1934

Empaques
Costa Rica

La Piedad
Camposanto • Funeraria • Crematorio

FARMACIA PAYLESS PANAMERICANA

BD / PEL
BD HOLDING GROUP

elvation

HOTEL CUNA DEL ANGEL

bakertilly
FOUNDATION

BRANCH OFFICES

we are constantly expanding

